

Computer Technology for Schools Project

Customer Satisfaction Survey

Please assist in evaluating and improving this Project by completing the following brief questionnaire **ONE-MONTH AFTER RECEIVING THE EQUIPMENT**

School Name: _____

Please select: Secondary Primary Infants

School type:

Government Catholic Independent Non-aligned

State or Territory: _____ Postcode: _____

Q1. Did you know the Project existed before being contacted about the supply of the equipment?

Yes No

Q2. Was the equipment supplied able to be used immediately?

Yes No

Q3. Were there any problems with the equipment?

Yes No

If so, what was the problem(s)?

Q4. Was there difficulty with integration of the *equipment* in the school?

Yes No

Q5. How many computers did your school receive?

Q6. Did the computer technology supplied enhance learning outcomes or teacher professional development or support administrative processes?

Yes No

If so, please tick the box(es) that most fit the situation at your school.

- | | |
|--|---|
| <input type="checkbox"/> Speech & Language | <input type="checkbox"/> Library/research |
| <input type="checkbox"/> Literacy & Numeracy | <input type="checkbox"/> Replacement of PCs |
| <input type="checkbox"/> Foreign language | <input type="checkbox"/> Greater access to PC's |
| <input type="checkbox"/> Special Education | <input type="checkbox"/> Staff access/email |
| <input type="checkbox"/> IT/PC Studies | <input type="checkbox"/> Teacher professional development |
| <input type="checkbox"/> Keyboard Skills | <input type="checkbox"/> Administration flexibility |
| <input type="checkbox"/> Multimedia Laboratories | <input type="checkbox"/> Enhanced or joint internet access |
| <input type="checkbox"/> Indigenous studies/access | <input type="checkbox"/> Other – please describe below |

Other: _____

Q7. How could the Project be improved?

Thank you for your time. Please post your completed form to:



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